

## **Fair Housing Act**

Federal laws require PHAs to treat all applicants and tenant families equally, providing the same quality of service, regardless of family characteristics and background. Federal law prohibits discrimination in housing on the basis of race, color, religion, sex, national origin, age, familial status, and disability.

### **Information About Filing a Complaint**

If an applicant or tenant family believes that any family member has been discriminated against by the PHA, the family should advise the PHA. The PHA will make every reasonable attempt to determine whether the applicant or tenant family's assertions have merit and take any warranted corrective action.

The PHA will provide a copy of a discrimination complaint form with information on how to complete and submit the form to HUD's Office of Fair Housing and Equal Opportunity (FHEO).

### **How to File a Complaint**

#### **Online**

- You can file a complaint with FHEO in [English](#) or [Spanish](#) online at [www.hud.gov/fairhousing](http://www.hud.gov/fairhousing).

#### **Email**

You can download the complaint form and email it to your local FHEO office at:

*Civil Rights Complaints:* [ComplaintsOffice04@hud.gov](mailto:ComplaintsOffice04@hud.gov)

#### **Phone**

- You can speak with an FHEO intake specialist by calling 1-800-669-9777 or 1-800-877-8339.
- You can also call your regional FHEO office at this phone number:

(678) 732-2493

(800) 440-8091

TTY (404) 730-2654

#### **Mail**

- You can mail it to your regional FHEO office at this address:

Atlanta Regional Office of FHEO  
U.S. Department of Housing and Urban Development  
Five Points Plaza  
40 Marietta Street, 16th Floor  
Atlanta, Georgia 30303-2806